

STATUS OF PUBLIC GRIEVANCE

Quarter	No. of complaints pending from the last quarter	No. of complaints received during the quarter	No. of complaints resolved during the year	No. of complaints carried forward to next quarter
April-June	NIL	3	3	NIL
July-Sept				
Oct-Dec				
Jan-March				

- The above status contains all complaints/grievances received from Shareholders/Employees/General Public etc
- For lodging a complaint/grievance, kindly mail through “**Contact us**” Icon The same is applicable for all individuals except (i) Employees (ii) Shareholders (iii) Vendors (iv) Customers for whom separate Grievance Redressal System already exists
- Grievances that shall not be taken up :
 - Anonymous complaints/frivolous cases/cases where adequate supportive details have not been provided
 - Cases involving policy/decisions where complainant is not aggrieved directly/indirectly
 - Matter sub-judice or where quasi judicial are laid down
 - Grievances already disposed off